HERITAGE MINERALS

Heritage Minerals is committed to:

- Maintaining our Quality Management System to ISO 9001 to provide Workers and stakeholders with the leadership, guidance and instruction to ensure our service provision is consistent throughout all of Heritage Minerals operations.
- Providing products and services efficiently, that are technically innovative, defect-free and on-time.
- Providing the best possible outcome with the least amount of risk; and
- Satisfies the agreed contractual and commercial requirements.

Senior management responsibilities Includes, but are not limited to each senior management representative responsible for our operational areas, is accountable for:

- The implementation of this policy together with the quality strategy and programs, and the allocation of adequate resources and facilities.
- Quality performance evaluated through monitoring with inspection and audit assessments of our operational workplaces.
- Regularly reviewing the quality processes and performance of all operations, along with identifying and implementing required corrective and preventative actions; and
- Demonstrating leadership by personally requiring compliance at all times to all aspects of this policy.

Heritage Minerals is dedicated to the provision of product and management services which optimise the development potential and all life performance of our customers and our own assets.

Our corporate philosophy emphasises a consultative approach in all dealings with customers, Workers and suppliers to provide the best possible value and return for resources expended.

Heritage Minerals is committed to complying with the requirements of the management system and continually monitoring, analysing, reviewing and improving the effectiveness of processes through:

- Structured induction and training programs.
- Auditing and assessment of the Management Systems for compliance and effectiveness.
- The monitoring of progress and performance of processes against established objectives and indicators from reliable data sources; and
- The systematic review of performance data and the identification and implementation of improvement opportunities.

We recognise that all Workers have a major role to play in protecting the quality of our product. As such, to achieve our quality policy commitments, Heritage Minerals will actively provide for, encourage, and support training in quality issues and sustainability management.

The Quality Policy establishes the framework and authority upon which Heritage Minerals bases its management practices.

Heritage Minerals Representative:	Malcolm Paterson
Position:	Chief Executive Officer (CEO)
Signature:	
Date:	07/12/2020

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